



COPY

Dear Mark 

I am writing thank you and the State Farm team for your assistance with my flood and having directed me to Nubilt under your premier program.

Issa Ashour came to my home the day he was notified about my flood. I have never dealt with water damage, construction companies or significant home repairs before. Admittedly, I was quite concerned about the whole situation. Issa was quite reassuring. He took time to explain the renovation process and how things would be handled. He listened to and addressed my concerns. He offered me suggestions and options throughout the process.

Issa and his staff consistently aimed to do exceptional work while providing significant customer service. On at least three occasions, I had reason to go to the Nubilt office late in the day. The office staff was extremely helpful to me. They were even willing to stay late to help. I found his field staff and contractors were capable and friendly. Some really went above and beyond to help me with things like decorating tips and moving heavy items.

The job on my home is almost complete. I have been very pleased with the service and renovations I have received from Nubilt. Thank you for connecting me with them. I certainly would recommend them to anyone in need of such services.

Thank you,

Sincerely,

Abigail H 