

Dear Issa, March 8-07

As I stated to you and Wayne that my wife and I were very please with your employees and of course the results of the repairs. They all came with great attitudes, and they knew we were ready to get our home back to where it was previous to the water damage. It sure was nice to have people from your company in our home to have concerns in the results in the completion. That was as good or better than before. Customer service is what your company is all about thanks to your people. We had just moved in the home several months before so is was very stressful to see our home in the condition it was in. Thanks to your employees we have our home back to where is was before.

Please give those employees a heartfelt thanks from Susanne and I.

Sincerely, *Bob and Susanne D*

Bob and Susanne D

Littleton, Colorado 80217

RECEIVED
3-12-07